



# DIPLOMATIC PROTECTIVE SERVICES

COMPANY PRESENTATION

<http://www.dps-group.us>

## Welcome Message

Nowadays we all have to play a part in developing a security aware culture within business and society. The threat of criminals and terrorist atrocity and sensationalist media grabbing deadly attacks are the aim of these cowardly organizations. They aim to strike fear and terror into our societies by targeting the vulnerable areas - to hit us hard when we least expect it, when we are relaxing, shopping, working, studying and going about our everyday lives.

DPS is fast becoming recognized in providing innovative security solutions for some of the most dynamic, challenging and significant government and commercial projects around the globe. We understand country specific geopolitics, social dynamics and patterns of life as well as having an appreciation of counter terrorism strategy and incident planning expertise.



**Peter Bach**

Group Managing Director

**'A business succeeds not because it is long established or because it is big, but because there are men and women in it who live it, sleep it, dream it, and build great future plans for it.'**

Welcome!  
WE ARE READY TO IMPROVE YOUR BUSINESS AND HELP  
ACHIEVE EXPECTED SUCCESS



Global



Consultancy



Training



Resources

DPS delivers confidence and peace of mind by providing experienced and trusted security professionals. DPS provides highly personalized solutions to the challenges of doing business in today's fluid, global marketplace.



## THE KEY IS ALWAYS YOU!

**DPS**, just another security provider? What makes us better than the rest? Simple really, WE CARE! We pride ourselves on delivering the highest standards of service and winning the trust of our clients. Our clients are our priority and we understand that without satisfied customers it is impossible to succeed.

# Executive Summary

## Delivering Security, Integrity and Success

Diplomatic Protective Services Limited (DPS) was established in Kenya 2011 to provide high quality security solutions. Since then, Diplomatic Protective Services has established itself as one of Kenya's leading high end security providers.

As a new generation company with modern ideas and a philosophy of **being the best rather than the largest** integrator in the security industry, providing end-to-end security solutions to resolve complex security problems while aligning to clients business objectives.

DPS has continued to grow and succeeded by hiring competent and conscientious people and providing training and assistance, so they could develop within their areas of expertise and progress to higher levels of responsibility

Through tailor – made integrated solutions and a focus on rapid response Diplomatic Protective Services has earned a reputation for excellence and customer service.

Truth, honor and safety are the core values which govern DPS Service and Operations. We deliver the highest quality services possible and strive to achieve excellence. We will accept no less. We are a full partner to our clients, helping them achieve their goals.



**ON TIME AND AT  
CLIENT EXPECTATIONS.**

# Company Vision

Create a safe everyday life for the many people

“The starting point of all achievement is desire.”

Napoleon Hill

## Protecting our future...

At DPS our Mission and Vision are not slogans. These statements are a reflection of the way we conduct our business and the relationships we enjoy with clients and those who have elected to work with us.

Our vision is to be recognized as the premier “contract security service” provider in all communities we serve as well as the employer of choice in the industry.

# Company Mission

Our Mission is to provide safety, not excuses



“Details are making a difference.”

Our mission is to protect as well as empower our local community by providing security that deters crime, safeguard people, and maintain their ability to generate profits.

# Company Values

Our Values are Not Just Words on a Page

**Values are the foundation** of how we approach our work and achieve the corporate mission and vision. Integrity and accountability are at the core of DPS's values. This is the standard by which DPS Security holds its employees.

## **We provide outstanding service**

We deliver the highest quality services possible and strive to achieve excellence. We will accept no less. We are a full partner to our clients, helping them achieve their goals.

## **We act with integrity and honesty**

Our actions always reflect our values. We fulfill all our commitments. We always comply with contract and law. We communicate and report accurately and openly. We do not tolerate misconduct.

## **We are responsible and accountable**

We take full responsibility for our work. We involve others in decisions that affect them. We are accountable for our financial results, and protect the company's assets and fair profits.

## **We respect and care about each other**

We treat everyone with dignity and courtesy. We respect the values, cultures and beliefs of others. We promote the health and safety of our employees. We are committed to employees' professional development. We value and support employees who contribute to the success of the company.





## HELPFULNESS

As part of an on-going effort to ensure safety, DPS Employees are always ready to help in case of incident regardless of whether or not it is directly related to their tasks.

## TRAINING

Recognizing that the well - trained and fully prepared Security Officer is the key to successful contract performance, our comprehensive and innovative training programs are the foundation of our service. Our exceptional training and customizable curriculum have earned numerous commendations from our clients, as well as law-enforcement agencies.

## VIGILANCE

Seeing, hearing, and evaluating. A DPS security employee is always attentive and often notices things that others don't. Their vigilance is necessary in order to be aware of potential risks or incidents that may take place on our customers' premises.



# Why To Choose Us?

We deliver what you expect from quality service provider



Client Care



Quality Service



Responsiveness



Employee Excellence

## Client Care



We are dedicated to serving our clients – personalized service just the way that you want it.

## Responsiveness



Our clients can depend on a timely response wherever and whenever they need assistance across the globe. Local Response, national support with one call.

## Affordable Pricing for Quality Service



Commitment to service excellence at every level of the organization. We continually explore new ideas and methods in order to increase the value we provide to our clients.

## Employee Excellence



We are committed to our employees' professional development and personal achievement. **We treat our people as they are our greatest asset.**

# DPS Total Quality Management

We Deliver – We do not make false promises



It is 'Our People' that make the difference



**We Follow**



**We deliver**



**We Assess**

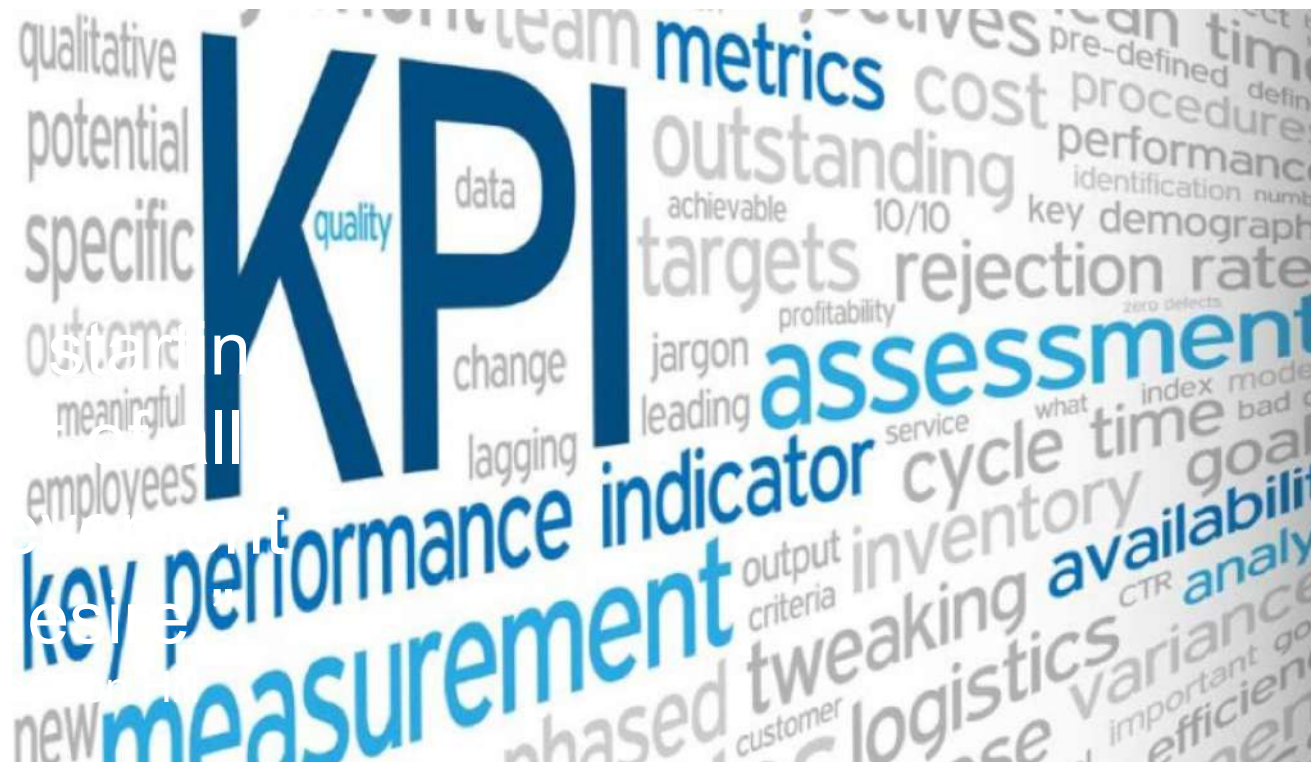


**We Plan**



**We Listen**

## Tools for Service Enhancement



**We are committed to the highest standards** of quality and service. Our security personnel are stringently screened and thoroughly trained to follow proper procedures and act appropriately. DPS has created several effective tools to enhance Security Personnel performance and to verify and measure our performance.

# Our Advantages

We Provide a Higher Level of Service to our Business Customers



## DPS Kenya

Is the full service security provider with local offices run 24 hours by expat and local managers who have the power to say. "YES!"

## Same day Service

Is the rule and not an upcharge.




## One Number is all you need

You can reach DPS without transfers or auto attendants. When you call for service a real, live person answers the phone and gets things moving immediately.

We can give you everything you need with regard to security equipment and services.

# Customized Solutions

Setting a higher Standard



“ We aim to  
get it right, the  
first time and  
every time.”



## Security Solutions Customized to Meet Your Needs

The problems our clients encounter range from the routine to highly unusual and complex situations that require customized solutions.



### **DPS Brings Added Value.**

Our clients find that we bring added value, not only through our services, but because of our core values: respect, integrity, collaboration, innovation, and excellence.

We never rest on our laurels, and we are always looking for new and innovative ways to bring added value to our clients and our communities.



## Understanding your challenges

**DPS Group** take a holistic approach to understanding your business and security threats and challenges. At DPS we are capable of providing end-to-end security solutions to resolve complex security problems while aligning to your business objectives.





## DPS Kenya Sectors

Each sector provides a wealth of experience to the group to fulfill client security requirements



### **DPS** **Training**

An international training consultancy specializing in security training.



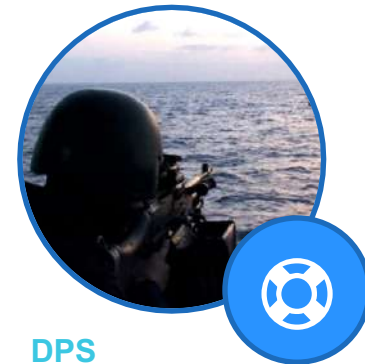
### **DPS** **Policing & Security**

A global consultancy that identifies and manages risk



### **DPS** **Tech**

Designing Solutions that match your organizational culture, requirements and actual risk.



### **DPS** **Maritime**

Total security solutions for vessels and ports.

# DPS Training

Scientia Potentia Est

## Your Training Specialist

DPS & SAB Academia has global experience in delivering specialist training to civilian, military and police personnel.

DPS & SAB Academia trainers are selected from a cross-section of specialist backgrounds and are qualified to teach adult delegates to UK standards. Trainers also have a wealth of experience to impart upon delegates, leading to successful delivery of courses to the highest international standards.

### **The DPS advantage**

DPS&SAB Training Division fully understands that regular and flexible training is proven to promote confidence in the individuals and groups thought and decision – making process. This is especially whilst operating under pressures; both physical and mental.

DPS & SAB Academia has ability to deliver any specialist training package that is required to meet with the global changing security threat and has access to many training facilities internationally. This versatility enables DPS & SAB Academia to provide any client with the most realistic training possible.



## Some of our most popular courses

### Surveillance Awareness



### Situational Awareness



### Active Shooter



### Anti Carjacking



### Counter Terrorism Threat Awareness



### Home Invasion

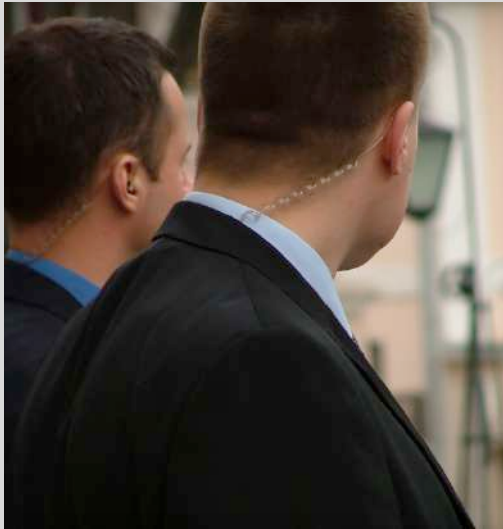


## Certified Courses

### Conflict Management L2 and 3



### Close Protection Operator L3



### Health & Safety in the Workplace L2



# DPS Policing and Security

Taking great pride as a trusted security firm

## Policing & Security

**DPS** provides superior, customized security programs to meet virtually any individual security need. Whether protecting priceless assets or human lives. **DPS** takes great pride in its reputation as a trusted security firm.

**DPS** employs professionals from diverse **academic** and **professional** backgrounds. As an organization, we provide our clients with an international team not individual operators.

**DPS** employees are SIA licensed and fully vetted in accordance with the British Standard 7858. All our employees are experienced individuals who have Law Enforcement and or Military background, together with those individuals who have been trained by it's own **DPS / SAB Academy Training Division**.

With our wealth of highly experienced Operatives, all of which are trained in Hostile Environment techniques, we can deploy anywhere in Africa or in Middle East in a short notice to afford our clients the very best protection services.

# Our Services – Policing & Security

DPS has the personnel to meet your challenges

## Corporate Security

**Security is a complex sustainable development issue for modern business.** Whereas before we were protecting assets, now we're protecting the businesses and that requires a deeper understanding of what the business is. Physical protection is no longer just about assets it's about protecting the continuity of the business.

We work closely with clients to anticipate, illuminate and overcome business challenges In emerging and high risk markets

Services we offer but not limited to:

- ✓ Corporate Information Security Reviews and Audits
- ✓ Verification, Audit and Reviews of Security Partners
- ✓ Corporate Offices and Site Security Surveys,
- ✓ Country Evacuation Plan Development
- ✓ Outsourced Security Management Service
- ✓ Specialist Guarding Services (Static and Patrolling)
- ✓ Executive Close Protection
- ✓ Secure Air and Ground Transport – Jet & Helicopter Charters
- ✓ Crisis Management Plan Development
- ✓ Kidnap and ransom mitigation and response services
- ✓ Disaster Recovery and Business Continuity Development
- ✓ Security Alerts
- ✓ Tracking

## Diplomatic & NGO's

**DPS understands your challenges.** Diplomatic and NGO's can take your people to high threat areas where the local political climate can be unpredictable and challenging. Poor or aggressive security can lead to political consequences that will negatively impact your NGO's or embassy's mission critical goals. To protect the safety and security of your staff, visitors, and high-ranking diplomatic officials and VIPs, you need expedient, on-site response from a locally trusted team familiar with the high-risk areas where you operate. The security challenges of NGO's and or diplomatic missions may include the following:

- ✓ Protection of missions and personnel,
- ✓ Residential protection,
- ✓ Counter reconnaissance (surveillance)
- ✓ Searching and access control of visitors and vehicles
- ✓ Professional security advice
- ✓ Close Protection
- ✓ Risk Assessments
- ✓ Guards management & supervision (half outsourcing solution)
- ✓ Security Awareness Training
- ✓ Airport VIP Fast Track Services
- ✓ Secure Airport Transfer
- ✓ Helicopter or Private Jet Transfer
- ✓ Customized Services

# Our Services – Policing & Security

DPS World Class Security Solutions

## Hospitality

**Hotels present a unique challenge from a security perspective due to the public nature of their business.** While it may not be possible to implement security measures that will totally eliminate all threats, we assist our clients with the establishment of appropriate and prudent response measures.

DPS Group Advisory Solutions has provided security consulting, security management, training, assessment and design services for hospitality clients worldwide.

Services we offer but not limited to:

- ✓ Consulting
- ✓ Hotel Security Management (full or half outsourcing)
- ✓ Hospitality Security & Safety Training
- ✓ Hospitality Integrity Test
- ✓ Hospitality Consulting
- ✓ CPTED & Threat and Risk Assessments
- ✓ Training systems customised to site

## Retail

**Shopping centers and malls have unique challenges that must be taken into consideration when designing an effective security program.** Retail tenants, their employees, shoppers, walkers and food court patrons all need to feel secure and welcome in your facility and safe in your parking lot or they may not return.

Services we offer but not limited to:

- ✓ Retail security officers
- ✓ Monitored Alarm Systems
- ✓ Investigation
- ✓ Covert Operations
- ✓ Integrated Security (CCTV Cameras, access control, etc.)
- ✓ Loss Prevention Strategies
- ✓ Risk Assessment
- ✓ Access Control
- ✓ Loading dock delivery supervision

# Our Services – Policing & Security

DPS set the highest standards of performance

## Mining & Oil & Gas

**DPS Group offers a range of services to clients in the Mining and Oil and Gas sector.**

Services we offer but not limited to:

- ✓ Quality Plan (consistent with standards)
- ✓ Workplace Health & Safety Management Plan
- ✓ Risk Audits and Risk Management Plan
- ✓ Emergency Management Plans
- ✓ Compilation of Standing Operating Procedures
- ✓ Environmental Management Plan
- ✓ OH & Safety Solutions
- ✓ Access Control / CCTV / Alarms
- ✓ Security teams
- ✓ Desktop training exercises
- ✓ 24/7 patrols (by foot / vehicle)
- ✓ Parking enforcement
- ✓ Security escorts
- ✓ Gatehouse operations
- ✓ Mobile Patrols
- ✓ Security teams for major events
- ✓ Industrial Skills training
- ✓ Safety and First Aid training

## Private Sector

**DPS Group has a range of solutions that provides protective services to you, your family or your home, wherever that maybe in the world.** From our backgrounds in Police and Military protection DPS Group has been protecting individuals and the things that are dear to them for many years. We offer a discreet, professional service allowing the individual to conduct their daily business or make public appearance without fear of threat or harm.

DPS Group clients include top-level executives, political figures, business leaders, sports and media personalities, or anyone who seeks special security measures or requires additional security.

Services we offer but not limited to:

- ✓ Security Consultancy and Management
- ✓ Residential Security Surveys
- ✓ Residential Security Teams
- ✓ Technical Security Solutions
- ✓ Close Protection & Protective Surveillance
- ✓ Security Trained Chauffeurs & Drivers
- ✓ Secure Transport from and to Airports & VIP Fast Track



# Our Services – Policing & Security

We identify and reduce risk before they occur and escalate

## Security Audits

The risk and threats to your organization are constantly evolving. DPS policing & Security audits and reviews will assist in ensuring that any organization has effective measures in place to combat and minimize these risks.

Our consultants will undertake a comprehensive and independent review of your security policies, structures and process to ensure they are effective in dealing with the threat

Our services offers an in depth assessment of the following areas:

- ✓ Existing security policies & procedures
- ✓ Security Management
- ✓ Background and operation of the locations
- ✓ Security Awareness Training

## Security Management Consultancy

**Do you have enough expertise to guarantee your employees security and to ensure your operations run smoothly?** DPS risk management can provide a dedicated security consultant to develop security practices and ensure that the policies are integrated at local and strategic level.

We can undertake a complete review of the security measures required to manage international projects. This includes local risk assessment, expatriate residential security plans, local security guard training and full site security plans.

We can manage all aspects of security for international projects. This includes liaison with government agencies and local stakeholders, oversight of local security guards, management of all travel security for key staff and implementation of contingency plans were necessary.

## Aviation Security

**Managing the Risk of Motion.** Group Aviation Section deals with all aviation requirements, bringing a host of advanced products and services together as an effective resource in implementing and improving the levels of aviation security for passengers, cargo and property alike.

DPS Group Aviation Section senior managers are specialists in aviation security and have extensive experience and expertise in the management of airport security programs, airlines, and/or law enforcement.

Whether you need a completely system or a solution that makes your existing systems secure, we work with you to understand your business objectives, risk policies and standards. We then recommend, design, build, integrate and run what you need—a unified protective access system.

# Our Services – Policing & Security

Providing a complete range of services under a single roof

## Residential Security Surveys

DPS Policing & Security has the expert capability using Police trained Crime Reduction specialist to conduct full residential security surveys. The survey will evaluate existing security measures and provide recommendations in the form of a comprehensive report outlining any necessary improvements.

DPS Security surveys involve in-depth security and safety assessment of a client's accommodations and work site. The exact nature of the survey will depend on the client's needs. All our experts have significant training and experience to conduct surveys on a variety of establishments and facilities, including: Complete threat assessment, physical security and safety surveys of accommodations, offices and operating procedures and survey of villa space and facility management.

## Close Protection

In our experience, executive protection encompasses far more than just establishing a physical presence. DPS professionals possess a range of skills, including emergency medical training, security driving techniques, and counter-surveillance expertise as well as softer skills such as the ability to exercise diplomacy and tact when needed.

Lifestyle, corporate culture, family, and other considerations make each client's security needs unique. We provide clients with a customized close protection program for their home, office, and travel.

Regardless of the services provided, each of our agents recognizes the enormous amount of trust and confidence that clients place in their personal security professional.

## Kidnap and Ransom Support

Organizations with employees based overseas are especially vulnerable to kidnap and ransom demands, as are the high profile executives who work with confidential information or those dealing with large amounts of cash for commercial or charity organizations.

DPS provide security guidelines to help reduce your vulnerability to attack. We also offer executive resilience reviews as well as comprehensive and bespoke training for personnel who travel to high risk locations.

Our team has first – hand experience of handling extortion and hostage negotiations, identifying risk and designing prevention measures for a range diverse organizations in the private and public sectors.

# Our Services – Policing & Security

Your needs Our mission

## Event Security

We excel at providing services for special events that require a professional, experienced and more refined security presence. DPS Security Operator is trained facilitator who participates in every aspect of an event's safety and security responsibilities.

Our staff and experience is diverse. Our security teams are adept to environments requiring a discrete presence and a conservative approach. We are as equality experienced in providing an assertive posture for events that may be host to controversial attention or attract undesirable elements.

We are able to provide security managers who can manage media attention, coordinate the special needs of attendees or keynote speakers on safety and security issues.

## Manned guarding

DPS is one of the Kenyan's leading provider of highly trained Security Guards. Our brand and reputation is based on providing an effective, cost efficient, reliable security response to our clients needs. We pride ourselves on our continual development and through this we are in a position to set consistently deliver industry best practices.

All our Security Guards are continuously monitored by expat and local managers and trained on British Security Industry Authority (SIA) standards. At DPS we see this requirements as the minimum required standard. To that end we employ our own internal training team approved by C&G to constantly monitor, train and refresh all of our staff to ensure each person we employ always receive latest training.

## Guard Management and Supervision

Security services are only as good as the supervision and the infrastructure that supports it. We provide **24-hours-a-day, seven-days-a-week and 365-days-a-year** the right people, in the right numbers, at the right time to make sure that contracted guards are providing services you are paying for.

We have developed and managed contract, proprietary (in-house) and hybrid security guards systems and we can assist you by:

Supervision of guards in all aspects of daily guard operations, i.e.: Regularly conduct snap checks to all designated guarding posts and ensure the guards are alert and adhering to the security site procedures. Conducting tests for guards (i.e. Observation tests, site knowledge test, loyalty test).

Reporting, liaising and coordinating with the clients managements, etc.

# Our Services – Policing & Security

When seconds count, you can rely on DPS to be there for you

## 365 Ground Assistance (Armed / Unarmed)

**365 Ground Assistance** is a DPS service designed to bring clarity, organization and support to personnel or organizations during times of crisis, conflict, or simply where the issues involved are beyond the experience and confidence of the personnel dealing with them.

In the past DPS has responded all over the world to many types of incidents for its clients. These have ranged from kidnap and extortion incidents to bomb threats, robberies, hostile take-overs, and violent incidents directed against personnel.

365 Ground Assistance is a 24hours on demand security advisory and armed or unarmed response service for embassies, NGO's , organizations or individuals. DPS work hand in hand with police in crime fighting and crime prevention.

This service is offered all over Africa.



# Our Services – Evacuation

Effective evacuation plan can literally be the difference between life or death.

WE'LLGET YOU OUT

## Evacuation & Repatriation

Many of the world's emerging markets are located in parts of the world that are politically unstable and rife with armed conflict. DPS personnel have worked in these hostile environments all over world and many have been involved in high-risk evacuations. We put this expertise to practical use when creating evacuation procedures for our clients.

In most cases, evacuation planning is utilized extensively to evacuate people court up in ongoing conflicts, injured persons and commercial workers have been evacuated from troubled areas and the media require evacuation plans set in place in the event of an emergency situation when reporting.

DPS experts will identify secure rally points within each country where clients would be escorted to in the event of an emergency. All locations will be fortified against forced entry and stocked with provisions, medical supplies and have secure, satellite-based communications. If evacuation protocols must be implemented, personnel will be evacuated under guard from the rally sites and escorted to a predetermined place of safety. The preferred means of evacuation is by helicopter but ground transportation in heavily armored vehicles or evacuation by sea may also be indicated depending upon location, the nature of the incident and other variables.



## Our Services – Secure Ground Transport

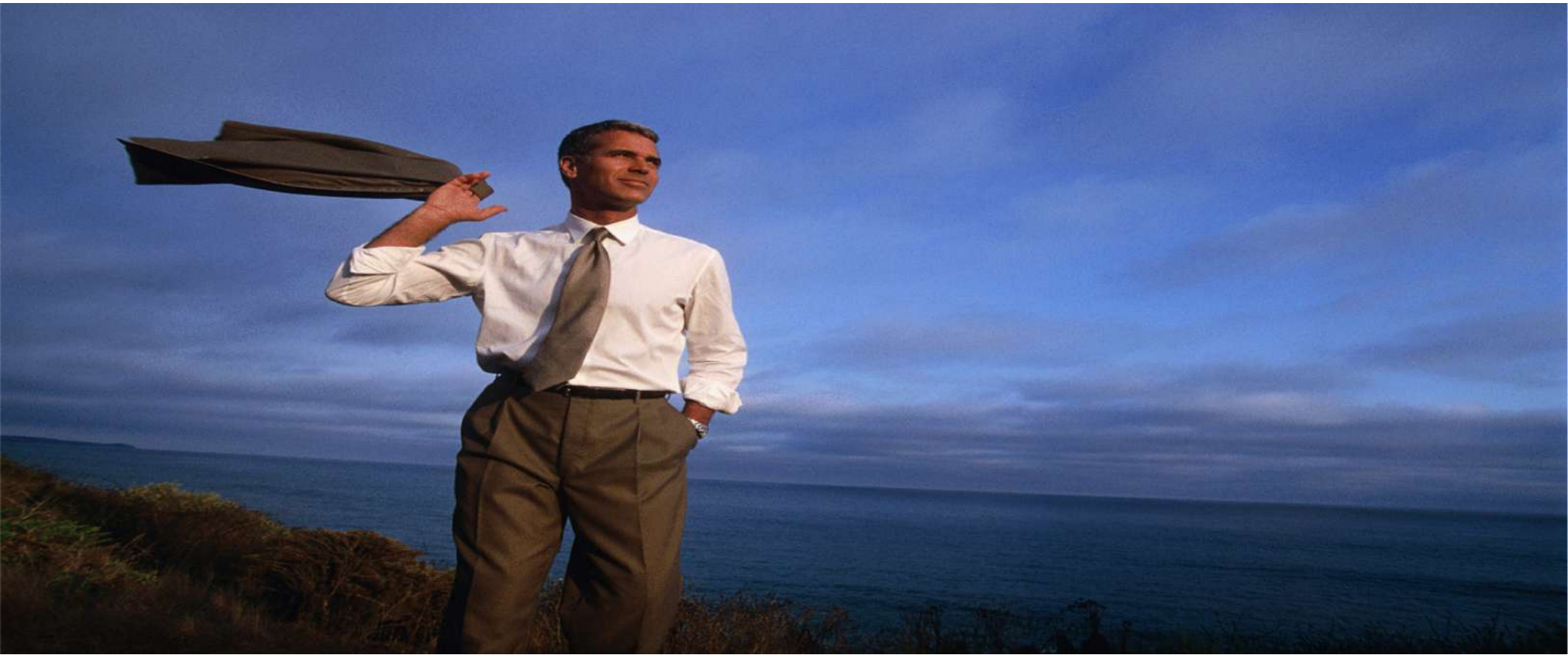
With the focus on excellence through quality. The Right Service for Each Client

**DPS** offers secure, discreet transportation for executives, whether they're under immediate threat or simply want the added protection. Our highly skilled Operatives are fully background checked and trained to provide complete protection, instilling confidence in clients as they are transported safely to and from their destination.

**We pays special attention to** the details that make the embassy employee's work environment not only secure, but also productive, pleasant, and positively memorable. Clients can always expect excellence regardless of travel location or culture. With its high quality personnel we stick to OUR MISSION “We provide peace of mind to our clients through proactive security services while enhancing their personal safety and protecting their properties and proprietary information.”

**The complete secure transport solution includes:** Advance travel, hotel and logistics arrangements, security briefing with clients upon arrival, expert drivers trained in personal security and protective driving fully insured fleet and personnel and drivers fluent in





Many executives have effective personal security programs while at their place of primary business or residence. Providing that same level of security while the executive is traveling is logistically challenging and cost prohibitive. Executives travel with greater frequency, and often to new and unfamiliar destinations. It is precisely during these trips that the executive is at the greatest risk. DPS provides Executive Protection Services to traveling executives regardless of where their agenda takes them. We maintain a network of professional security agents that extends to every country in Africa. We provide an unmatched level of service and experience that clients can rely upon. Our approach to Executive Protection is unique as we ensure that our personnel in Africa, Asia, Europe, and in the Americas receive the same training and level of corporate support, all while adhering to DPS's standards of client service and attention to detail.

## Protecting Traveling Executives



## Special Event Security

**The DPS provides** far more than physical security during events. Our experienced professionals work closely with event coordinators on overall safety management. Early in the planning stage, we develop a complete Security Program that addresses each phase of the event, from planning and set-up to breakdown and post-event review. The Security Program is a unified plan that defines risks, goals and management's preferred responses to every conceivable occurrence, as well as measures, both preventative and reactive, to mitigate them. The DPS gives event planners confident control over any security or safety challenge.



## Our Services – K9 special forces dogs

We make people safe

All of our DPS patrol dogs are fully trained in criminal apprehension and handler protection. Our dogs are not sport dogs that are solely focused on equipment and routines, they are man oriented, not equipment oriented and are prepared to readily apprehend criminal suspects when required. Our DPS patrol dogs are conditioned to deal with passive bites, handler attacks and are trained to target a number of areas on the suspect to ensure that they are able to make an apprehension even when a suspect is concealed. Our patrol dogs are exposed and neutral to gunfire from both the suspect as well as the handler and arrest team.

DPS patrol dogs are also trained to be proficient in conducting tactical building searches, area and wooded searches, evidence/article recovery as well as scent discrimination and variable surface trailing. We utilize and promote scenario based Police K9 training for all dog teams to ensure that they are prepared to tackle the extreme challenges that are faced by today's law enforcement and military dog teams.

DPS dual purpose dogs are fully trained Police Patrol K9s who are also trained in explosives detection. Our detection dogs are trained in and prepared for a variety of environments including warehouses, residences, schools, etc. They are proficient in searching all types of vehicles, including passenger cars, commercial vehicles, buses, etc.



# DPS Tech

Electronic Security Systems Integration



**DPS Security Systems is an Independent Specialist Security System Integrator providing best of breed solutions** DPS Security Systems has a lot to offer our customers both new and existing. We can design and deliver new systems and support them on a national basis under our new single brand, DPS Security Systems. We now operate as a completely integrated branch network that provides our customers with a local service and our company has all of the resources and skills to support you. We provide a full turnkey project delivery installation service for new systems and upgrades of existing systems.

Fit for purpose, engineering and service delivery excellence is what we strive to achieve. Our main asset is our people, who are continuously motivated and developed in a fast changing world of technology.

We do our best to understand you and your objectives with an emphasis on providing what you require, when you require it. We recognise that investing in electronic security is important; after all, these systems are designed to protect your hotel, guests and your environment.

Whether you require a small local system, a large multi-technology and campus wide system, a multi-site networked system, we will offer you something that genuinely works for you. No "over-engineering or over complicating matters, we will provide a practical solution and a system which makes sense, a system that is easy to operate and has the appropriate level of functionality to suit your operation.

# DPS Tech Support Services

Real Solutions



## Support Services

DPS Security Systems is committed to delivering service levels that genuinely fit customer needs, customised to the environment they operate.

Our centralised call centre, located within our business, provides a focal point for our customers to report system faults on a **24/7** basis. Our call centre operatives understand electronic security to manage the requirement and dispatch the required engineer(s) in the most effective way possible



# Integration steps

## Total Support

### Consulting

Our consulting group approaches every situation with an open mind, never a template or a pre-packaged solution.

### Other Service

Full monitoring service of clients premises through our monitoring station and video analytics.

### System Integration

It combines video management, access control, video analytics, intrusion alerts and more onto a single networked platform that can be accessed from anywhere and at any time.

Total Support



### Maintenance Service

Our centralised call centre, located within our business, provides a focal point for our customers to report system faults on a 24/7 basis. We provide a comprehensive service with a professional approach and yet retains a personal feel. Our service is continually monitored for quality control.

### System Deployment Service

Our deployment experts will ensure that projects go smoothly and that equipment is running at its best. With system integration & deployment services we will also ensure to mitigate the risk that are associated with failed technology implementations.

### Operation Service

Final testing, health checks, configuration, commissioning and training.

# Security Systems Integration

Our company provides all of the components that comprise of an electronic security system package, plus integration and networking skills



**Access Control Systems**



**CCTV Systems**



**Emergency Lighting**



**Emergency Route Marking**



**Fire Alarm System**



**Security Fog System**



**GPS Tracking Fleet Management**



**Intercom System**



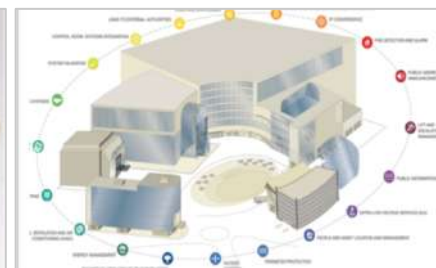
**Intruder Alarm System**



**Vehicle Barrier Control**



**Internal Barrier Control**



**System Integration**

# Silent Circle – BlackPhone2

The most secure smartphone available today

Privacy Please

DEVICES

## BLACKPHONE

The Blackphone is the world's first smartphone built from the ground up to be private by design. Now bigger, faster, safer.

## FEATURING SILENT OS

Silent OS is an Android-based operating system, enhanced to address mobile privacy concerns facing enterprises today. Free of bloatware, hooks to carriers, and leaky data, Silent OS puts privacy in the hands of you and your enterprise, without compromising productivity.



silent circle

# blackphone



DPS GROUP  
INTERNATIONAL®



## PRIVACY WITHOUT COMPROMISE

Blackphone and its enhanced Android OS deliver the usability you expect, without the security risks of other smartphones. Now with a faster processor, larger display and multitude of next generation features, Blackphone is also Google Play enabled, combining Android usability with the enhanced privacy and security of Silent OS.

## SECURE FROM THE START

Blackphone comes preloaded with Silent Circle's own Silent Phone, as well as third party apps such as Smarter Wi-Fi Manager, putting you in control of your communication and the data you share.

## MANAGE WITH EASE

Get your enterprise up and running easily: Blackphone integrates with popular MDM systems and the Android for Work Program.

## MULTIPLE PHONES IN ONE

Blackphone allows enterprises to create a customized managed space, while also enabling users to create their own spaces for personal use. No data is shared between spaces, thereby protecting sensitive work data from any overlap with personal information or use. Finally, work life and personal life can coexist on one device, securely.

# Protect Your Intellectual Property

## DPS TotalControl© Software

DPS TotalControl© is software that you install on a mobile phone. After installation, DPS TotalControl secretly records events that happen on the phone and delivers this information to a web account, where you can view these reports 24x7 from any Internet enabled computer or mobile phone.

DPS TotalControl is perfectly legal to install on your own phone as a premier backup solution. But please make sure you have explicit permission from the person whose phone you will be monitoring and whose phone you will require physically in order to physically install DPS TotalControl on to it before proceeding any further. Furthermore, if in doubt, check your local country laws and read our legal

disclaimer



### Instant Messages SMS Tracker

DPS TotalControl is the only software that can spy completely on WhatsApp, FB, Viber, WeChat, LINE, BBM and read SMS & emails messages



### Call Interception

Listen and record phone call conversations as they happen. No other software can do this.



### Room Conversation

Listen in on their phone's surroundings and hear what's really going on behind closed doors.



### Cell Phone Tracker

Are they really where they say they are? Pinpoint their exact location and find out



### Mobile Phone Monitoring

Monitor any mobile phone to get the data you need right on your computer and phone.



### Password Cracker

Read the passcodes and passwords contained in any Android, iPhone or iPad, so you can access their services directly.

# Maritime Security

DPS Maritime Security Solutions

## Introduction

DPS understand the complexities of international shipping and the difficulties of operating in the current global security environment. We utilise industry leading specialists operating to the highest professional and legal standards to provide our clients with the security solutions they need.

We offer a global capability with a core focus on the Gulf of Aden and Indian Ocean.



# Maritime Services

When You Face Risk You Need DPS



## Ship Security

DPS offers a comprehensive portfolio of ship security services developed to assist maritime companies, crew and operators to meet ISPS and BMP requirements



## Maritime Consultancy

DPS can assist your maritime business in developing strategic and operational security plans to mitigate risks associated with shipping and port operations.



## Port and Terminal Security

We design, install and operate port security systems and advise clients on cargo security.



## Maritime Training

DPS offers security training programs and certified courses to companies, security professionals, governments, agencies and corporate executives.

# DPS Maritime Division

Safe passage for crew and ship

## Ship Security

Piracy, terrorism or other criminal acts is now a seriously threat to the international shipping industry. It requires professional maritime security practices if the exposure and risks from piracy, terrorism, theft, smuggling, stowaway and other criminal activities are to be eliminated.

Services we offer but not limited to:

- ✓ Security Assessment and analysis of travel routes
- ✓ Training and education in protective measures on-board
- ✓ Developing on-board contingency plan
- ✓ Meeting ISPS and BMP Standards
- ✓ On-board Security Audits
- ✓ Maritime Security Operators (Armed and Unarmed)
- ✓ Delivering safety and security equipment
- ✓ Perimeter control
- ✓ Evacuation plans/ crowd control (cruise ships)

# DPS Maritime Division

Anticipating your security needs, on land or at sea

## Armed Security Operators

**DPS Maritime division** is a service providing a highly skilled and trained team, armed with the latest and most effective weaponry, to escort ships through dangerous waters.

A DPS Maritime team can board a client's vessel at an agreed upon location, anywhere in the world, ride with the ship during the ship's voyage through a troubled area, and disembark the vessel at a convenient port after the transit through the high-risk area. During the transit, our personnel will:

- ✓ Assess the ship's security situation, including the identification of spaces to be used by the crew in the event of an emergency,
- ✓ Maintain a 24/7 watch on the stern of the vessel
- ✓ Train the ship's crew in proven techniques to deter a pirate attack,
- ✓ Establish communications protocols between the DPS Maritime team and the crew
- ✓ Implement procedures for minimizing the ship's risk to a pirate attack,
- ✓ Conduct response drills during the early stages of the transit.
- ✓ Maritime Security Operators Level 3 City & Guilds training provider

# DPS Maritime Division

DPS is a trusted provider of quality security management services to the shipping industry

## Maritime Consultancy

**All of DPS maritime projects involve consulting input from our specialist team.** We pride ourselves on offering the highest standards of project management and consulting input to ensure we always provide the most appropriate solutions.

- ✓ Some of the consulting services we provide for clients include:
- ✓ Passage Risk Assessments
- ✓ Passage Security Planning and Reviews
- ✓ Vessel Security Assessments
- ✓ Port Facility Security Assessments
- ✓ Crew Briefing and Training

# DPS Maritime Division

Using our risk management and operations expertise, we provide due diligence studies that are robust, structured and defensible

## Port and Terminal Security

**We design, install and operate port security systems and advise clients on cargo security.**

Our maritime professionals provide a wide range of port and terminal security services to ensure a safe and secure port environment, including:

- ✓ Port facility security assessments and security plans
- ✓ Perimeter and gate security
- ✓ Restricted zone management
- ✓ Supply chain risk assessments and plans
- ✓ Freight control and screening
- ✓ Training of port facility security officers and staff
- ✓ Security personnel
- ✓ Port Security Officer
- ✓ Passenger control and screening

# DPS Maritime Division

Enhancing careers for a brighter tomorrow

## Maritime Training

**DPS offers security training programs and certified courses** to security professionals, companies, agencies, corporate executives and governments,

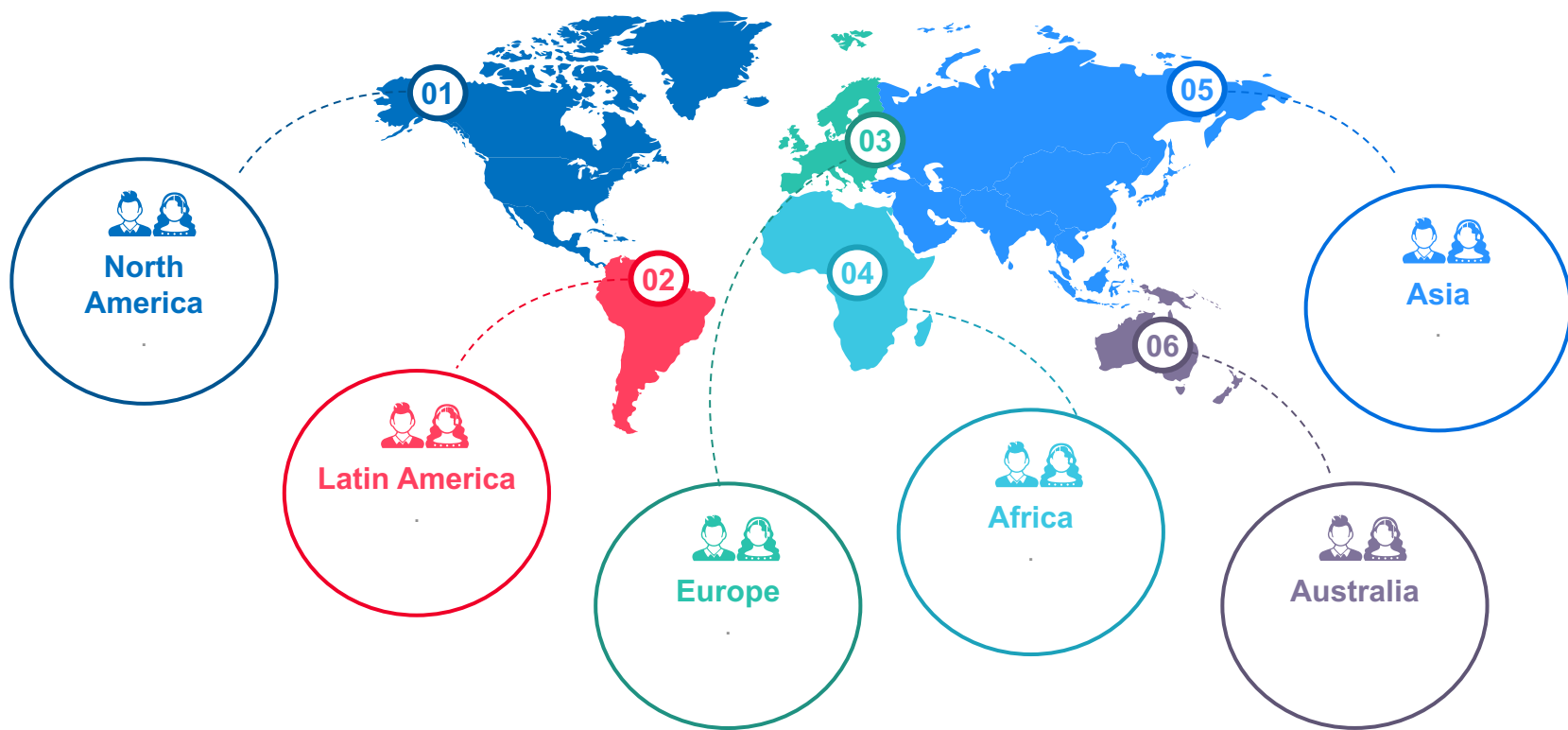
DPS is providing the best training solutions to fit our clients' requirements. We make it a priority to tailor our programs to our clients' needs, so they get the best possible outcome of our training programs or our courses. We make a training analysis in order to design and deliver tailored training programs to meet customer needs.

- ✓ Maritime Security Officer (MSO)
- ✓ Company Security Officer (CSO)
- ✓ Designated Security Duties (DSD)
- ✓ Port Facility Security Officer (PFSO)
- ✓ ISPS Awareness
- ✓ Port Personnel ISPS Awareness
- ✓ Port Security Officer (EU Ports)
- ✓ Practical Workshops
- ✓ Counter Piracy Courses

# DPS Around the world

DPS is with you every step of the way

With one call you have instant access to our global network of comprehensive knowledge and resources



# DPS Africa

Providing "boots on the ground" when and where you need them



## Global Access

One number for global access



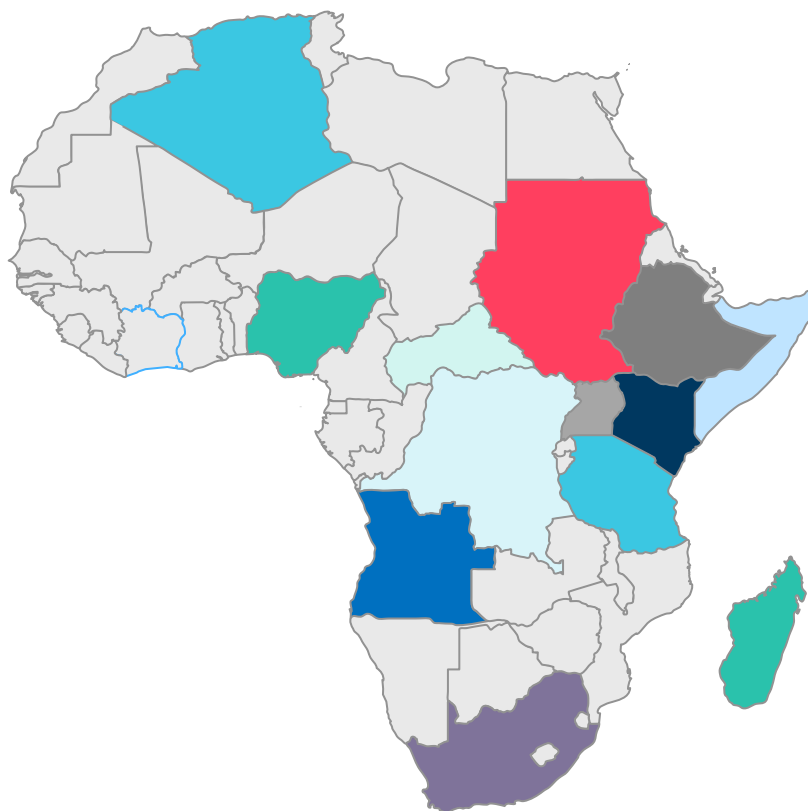
## GPS Services

We are leading, Others follow...



## Armed Response

When seconds counts...



## Address

VM Limuru Road Nairobi  
Kenya PO BOX 1616-00621



## Phone

+254 708 011 110



## Cell Phone

+254 708 011 111



## Email

info@dps-group.us





**D P S**

**YOUR TRUSTED PARTNER FOR SECURITY AROUND THE GLOBE**